



WE PROVIDE THE TOOLS.

Our customers provide the will.

9

{ 2011 Annual Report }

GOODWILL OF CENTRAL ARIZONA

WELCOME TO GOODWILL

It gives us great pleasure to present our 2011 Annual Report for Goodwill of Central Arizona. This publication offers an overview of our current programs, successes and initiatives that help us continue our mission of putting people to work.

According to the Bureau of Labor Statistics, there are 270,287 people unemployed in Arizona (as of December 2011). As the leading nonprofit for providing job training and placement services in Arizona, Goodwill is committed to making a dramatic dent in that statistic.

By operating 47 retail stores and nine standalone donation centers, we were able to generate \$80 million in revenue in 2011. Those funds help the unemployed by allowing Goodwill to provide training and placement services both within our organization and in their communities.

Last year's productivity proves that our impact is being felt as we were able to provide services to 35,956 individuals and achieved 12,481 job placements throughout central Arizona.

As a result, Goodwill of Central Arizona made a \$300 million economic impact on Maricopa County, Yuma and Prescott in 2011, which is more than even the Fiesta Bowl brings.

As you review our Annual Report for Goodwill of Central Arizona, you will observe that our organization is fiscally strong. Through our community partnerships, fundraisers, job fairs and outreach efforts, we are poised to experience even more success in 2012.

We thank our donors, shoppers, volunteers, staff and Board of Directors for supporting our Mission to Put People to Work.

Kind Regards,

Jim Teter | President & Chief Executive Officer | Goodwill of Central Arizona

Jack Milligan | Board Chair





GETTING TO KNOW GOODWILL OF CENTRAL ARIZONA

Goodwill of Central Arizona is one of 166 autonomous Goodwill organizations serving North America. Each organization is governed by a local, volunteer Board of Directors and is dedicated to serving individuals with disabilities and other vocational barriers with the opportunity to achieve their highest levels of personal and economic independence. We are headquartered in Phoenix, Arizona and serve Maricopa, Yuma, La Paz, Gila and portions of Pinal and Yavapai counties. We rank eighth in North America in total operating revenue.*

In 2011, retail revenue generated more than \$80 million for Goodwill of Central Arizona. Our retail initiative raises the majority of the funding that enables Goodwill to help Arizonans prepare for and find work. Goodwill of Central Arizona had more than 5,941,298 customers pass through the doors of our 47 stores and 1,334,972 individuals donated items to our organization. Those reflect record numbers of shoppers and donors! Our retail initiative also employs thousands of people and diverted 100 million pounds of material from directly entering Arizona landfills last year. Our retail operations ranked fifth out of 159 Goodwill organizations in the United States.*

Our human services programs provide job skills, training, education, life skills and employment services, as well as job placement opportunities and post-employment support services.

**Rankings based on data provided by Goodwill Industries International for the December 2011 Monthly Statistical Report (MSR). The rankings are preliminary and will not be official until the 2011 Annual Statistical Report is released.*



OUR MISSION

Community, Business Partners Ensuring that Goodwill's Mission Is Accomplished

As the state's largest nonprofit Workforce Development program, Goodwill continues to set the bar for Putting People to Work in Arizona.

In 2011, our team provided services to 35,956 individuals and achieved 12,481 job placements throughout central Arizona.

Goodwill, which relies very heavily on our retail stores to fund our Commitment, is also banking more heavily on relationships with businesses and philanthropists to enhance our track record of serving and placing more people than any other agency in the state.

Last year, the Workforce Development department created the Business Services Unit in an effort to assist companies with new employee hires and retention by recruiting high skilled, work ready job seekers and providing employer specific on-the-job-training. For some services, businesses may be charged a small fee, but for the most part, Goodwill of Central Arizona pays participants for on-the-job training and offers a list of services at no cost to the community.

The team has been making an impact as it has developed valuable relationships with numerous companies and has hosted a variety of job fairs and career skills workshops in 2011.

Goodwill's Workforce Development department also received an incredible boost in 2011 due to the generosity of corporations and individuals that believe in our Mission.

Over a two-year period, JP Morgan Chase & Co. awarded \$215,000 to Goodwill in support of job training and placement.

In 2010, JP Morgan Chase & Co. provided a \$115,000 grant to open a new Career Center at Goodwill's Retail Operations Center in Phoenix. This center focuses on computer training, customer service training and financial literacy.

Goodwill worked with two neighborhoods, Central City South and Golden Gate, to provide the best services to the communities in the Career Center. Residents provided solutions for improving the quality of life in their neighborhoods and brainstormed with local organizations and businesses to earn the bank's support.

In 2011, JP Morgan Chase & Co. awarded Goodwill an additional grant of \$100,000 intended to increase Business Services staff.

The Walmart Foundation made a contribution of \$25,000 to Goodwill of Central Arizona to assist with the direct costs of implementing Career Center services at 13 locations throughout Maricopa County and Yuma.

Lastly, real-estate mogul Michael Pollack donated \$250,000 to Goodwill of Central Arizona, the largest direct cash gift in the organization's history. Pollack sees his gift as an opportunity to invest in training programs.

"Goodwill does such incredible things," he said, adding that he knew the money would be put to good use. "I like to know where the money is going and who's in charge of it. I want to know the money is getting in the right hands."

With more than 270,000 Arizonans unemployed as of December 2011 (according to the Bureau of Labor Statistics), partners such as JPMorgan Chase & Co., the Walmart Foundation and Michael Pollack Real Estate Investments are absolutely critical to Goodwill's continuing efforts to serve our neighbors in need.

For more information about how you can support Goodwill or to learn about our programs, please visit goodwillaz.org, facebook.com/goodwillaz or twitter.com/goodwillaz.



SUCCESS STORY

Lisa Gross

Since Lisa Gross was honored with a 2005 Goodwill Youth Participant of the Year award, her life has been a rollercoaster ride to say the least.

The single mother of a beautiful young girl named Lyric originally learned about Goodwill of Central Arizona's workforce development program and services at the age of 16.

"I was in Phoenix Job Corps and visited the Goodwill Career Center (at 16th and Van Buren streets in Phoenix)," said Gross.

She was introduced to a case manager who evaluated her skill sets and career aspirations. Gross wanted to work in the healthcare field and was quickly hired as a certified nursing assistant at a nursing home.

However, Gross was feeling unfulfilled in that position and decided to pursue a Pharmacy Tech diploma at Apollo College. She graduated in 2003 and was the only student in her class to receive a paid externship.

Gross worked as a Pharmacy Tech for several companies after graduation, but constantly utilized Goodwill's workforce development program and services to update her resume, search for jobs and continue to receive encouragement from her case managers.

In 2010, Gross was laid off by her employer and her life began to unravel. Eventually, Gross became homeless and Goodwill helped her find shelters while she searched for jobs.

Gross said she kept her head up and "applied every day for jobs" while she was out of work for almost 18 months.

She said that Flavio Martinez, Goodwill Career Center Educator, was "excellent" and assisted her with her every need during her time of struggle.

"She had been seeking employment for a while and because of her circumstances, Lisa was not at the top of the list for employers," said Martinez. "It was difficult for her to fully focus because she struggled so much with her housing situation."

In December 2011, Gross' efforts finally paid off when she was hired as an Intake Coordinator at UnitedHealthcare.

Gross is thrilled that she is now working at a well-established, international company that offers many advancement opportunities.

"Goodwill taught me how to come across as a professional," Gross stated. "When I am in a work environment, I know how to dress, conduct myself and deal with different personalities."

Martinez said that Gross' story reinforces his pride in his job.

"Sometimes we may not think we make an impact in someone's life by what we say or how we treat them. When they come back and tell us, it makes working for Goodwill more self-fulfilling than anything in the world."



SUCCESS STORY

Tyrone Coleman

Tyrone Coleman was out of work for almost two years before finding a Goodwill of Central Arizona Career Center.

“I was despondent because my house was on the verge of repossession and I had depleted my entire 401(K) to pay my house bill,” said Coleman. “My unemployment was exhausted, so I was desperately turning over every stone I could to find a job. Even though I was a college graduate, my skill set was outdated.”

Luckily, Coleman was referred to a Goodwill of Central Arizona Career Center.

Coleman said he was evaluated, tested and received funding to gather a number of certifications required to update his skill set to the most recent standards.

“With Goodwill’s help, I was provided classes and necessary training to take and successfully pass the industrial certification in computer, CompTIA , A+ and Network+, and I became a Microsoft Certified Professional,” Coleman stated.

After completing the course and exam, Coleman decided to further his education by enrolling in Cisco entry-level courses. While taking advantage of the services offered by Goodwill, Coleman’s new skills qualified him for a position at Freescale Semiconductor.

“That time allowed me to volunteer at Goodwill in the IT department, where I was given a bit of real-world experience, and I was able to give a little bit back,” said Coleman. “Goodwill liked me so much, they hired me part-time, and then elevated me to full-time status, where I’m increasing my knowledge in information technology. I received another Microsoft certification in Windows 7 just this month.”

Coleman said he is thankful for the community program at Goodwill and the services they offered him.

“Goodwill was able to keep my foundation and family strong.”



SUCCESS STORY

Randa Sawyer

For the past 10 years, Randa Sawyer worked for a floral shop in Phoenix. But, like many small businesses, they felt the economic slowdown and Randa's days weren't as busy as she'd like. She decided to leave that position and volunteer to broaden her skills and knowledge. Little did she know, it would lead to a new job.

"My sister suggested I contact Goodwill of Central Arizona," said Randa. "She knew they had a great volunteer program. I have been volunteering since September and love it. I have worked in several departments at the corporate office and learned many new computer and customer service skills."



Just six months into her volunteer position, Goodwill asked Randa to join their training program. Now, she's working 25 hours a week and being paid for her services. Randa's gained valuable skills working with Goodwill's accounting, human resources and career services departments. She is now able to create graphics and charts using Excel and utilize other Microsoft office programs.

Randa has also been able to answer phones and man the receptionist desk at the Corporate office. A job that isn't taken lightly considering there are multiple phone lines to operate at one time.

"I was thrilled to be accepted into the training program," said Randa. "Not only am I getting on-the-job training, but a chance to build my self-confidence. Volunteering has enriched my life in so many ways and I would highly recommend it to anyone out of work or in-between jobs. It's a great way to learn new industries, expand your skills and determine what you want to do next."

SUCCESS STORY

Roberto De Lima

With help from Goodwill, Roberto De Lima is well on his way to achieving his main goal in life – becoming a full-time professional soccer player.

Roberto De Lima came to the United States from Brazil as a teenager.

He was homeless and without family. With the support of various community resources, De Lima became a U.S. citizen and realized that he needed to focus on achieving a solid education for his future.

After two years at a community college, De Lima was invited to attend Grand Canyon University on a soccer scholarship.

“It was like a dream come true because that’s all I wanted is to play soccer and get my education,” said De Lima.

Though De Lima was fortunate to receive a scholarship, he needed a job to help pay for food, books, transportation and other vital needs.

That’s when De Lima came to Goodwill.

“When I first came to Goodwill, I came to look for a part-time job but I figured out that they could help me with other things such as paying for my books, food at school and bus cards,” said De Lima.

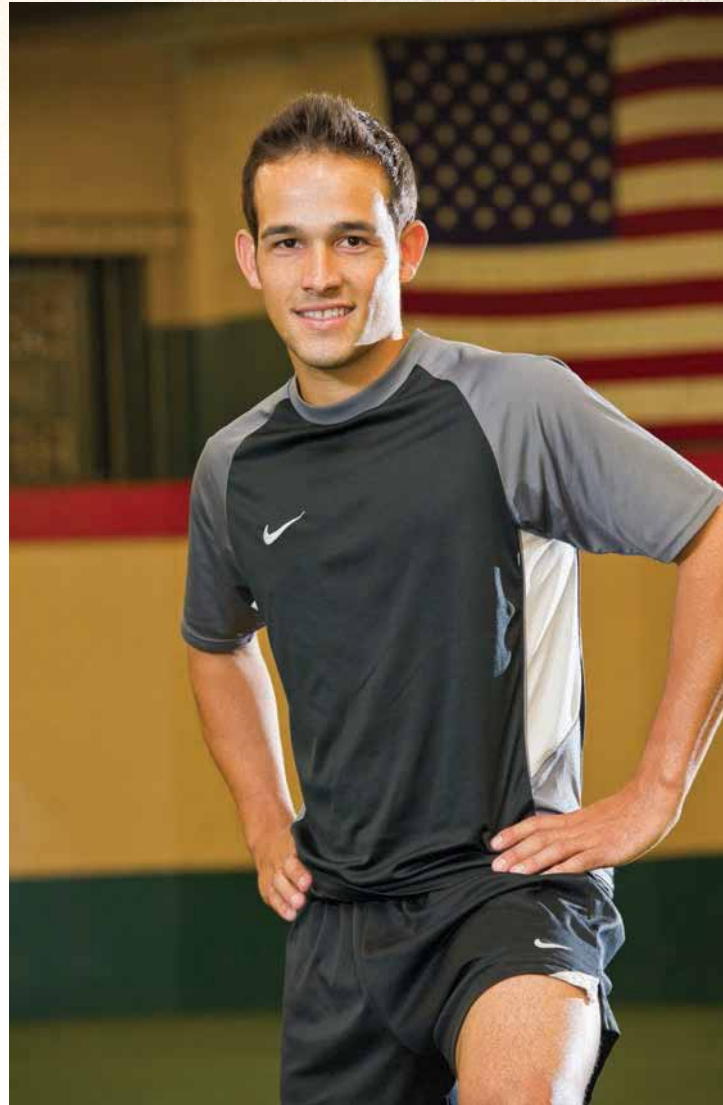
De Lima graduated from Grand Canyon University with a bachelor’s degree in Exercise Science in 2011. Furthermore, he was recognized by Goodwill of Central Arizona as our 2011 Youth Participant of the Year.

As De Lima strives to accomplish his ultimate soccer dreams, he is enjoying his work in a technical support position at Grand Canyon University. He enjoys his work but admits things were a little difficult at first because he needed to overcome his language barriers. With some coaching from his supervisors and a great deal of persistence, De Lima has excelled in the workplace.

A big step in his climb up the soccer ranks recently occurred when De Lima was drafted by the Phoenix Monsoon, a men’s outdoor soccer club which will play in the National Premier Soccer League (NPSL) for the 2012 season.

No matter where life takes De Lima, he says he will never forget how Goodwill helped him get there.

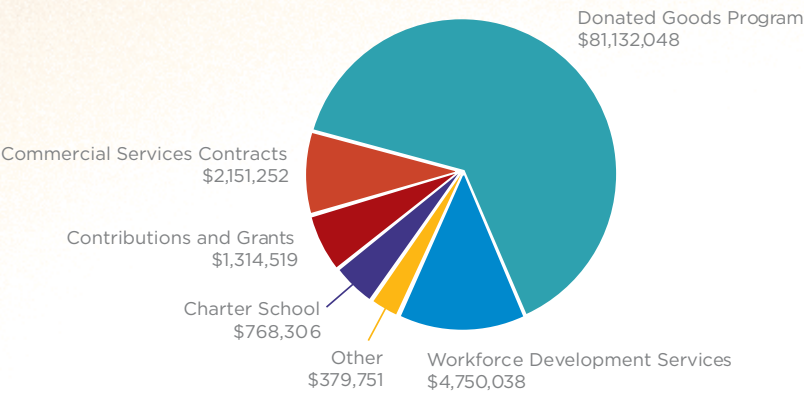
“It was important to get help from Goodwill. The education I got made me a different person. I can take care of myself now and be someone.”



FINANCIAL OVERVIEW

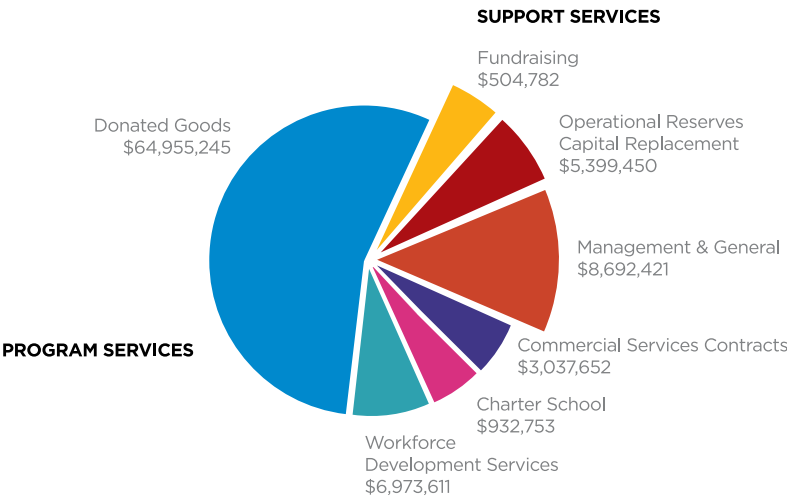
SUPPORT AND REVENUE FROM COMMUNITY

TOTAL SUPPORT AND REVENUE
\$90,495,914



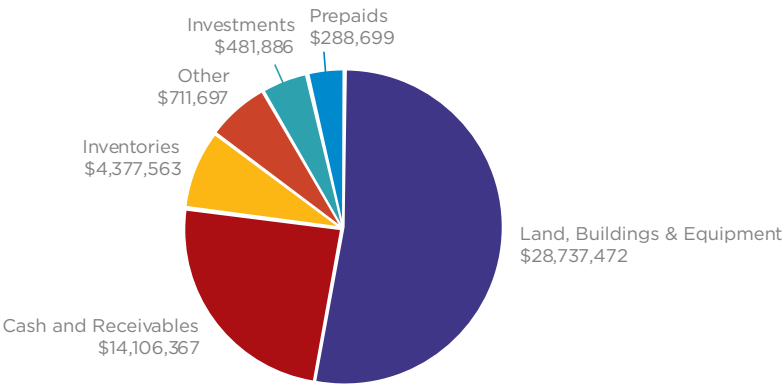
GOODWILL GAVE BACK TO THE COMMUNITY

TOTAL AMOUNT GIVEN BACK TO THE COMMUNITY
\$90,495,914



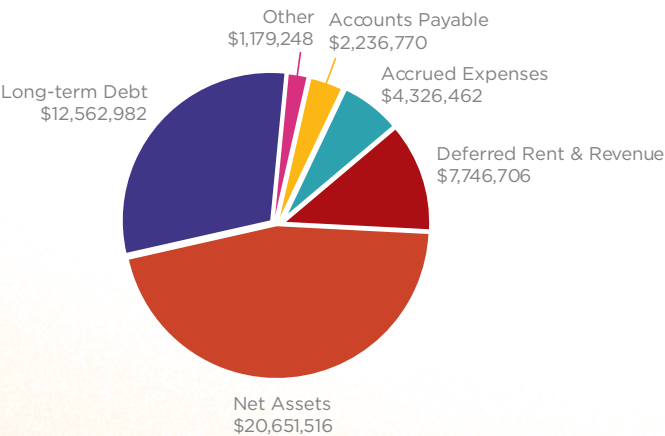
CONSOLIDATED STATEMENTS OF FINANCIAL POSITION | ASSETS

TOTAL ASSETS
\$48,703,684



LIABILITIES & NET ASSETS

TOTAL LIABILITIES & NET ASSETS
\$48,703,684



PEOPLE SERVED THROUGH WORKFORCE DEVELOPMENT

County	Pct of Served
Maricopa	78.64%
Yuma	17.05%
Pinal	2.16%
Other AZ	0.46%
Unknown	1.68%

City	Pct of Served
Phoenix	54%
Glendale	9%
Mesa	9%
Other City	4%
Chandler	4%
Tempe	4%
Surprise	4%
Peoria	3%
Avondale	3%
Goodyear	2%
Buckeye	2%
Scottsdale	2%

The programs and their organization have changed since last year. There is also often duplication in that people are served by multiple programs so the sum of these numbers is higher than the total number served.

Training and Career Services	Number of People Served
Career Centers	27531
Job Fairs	5120
Volunteer Income Tax Assistance (VITA)	981
Computer and Customer Service Training (CCST)	294
Learning Centers (GED Training)	145

Rehabilitation Services	
Work Adjustment and Sheltered Employment	81
Community Employment	32
School to Work	51
Projects with Industries (PWI)	149

Case Managed Services	
Senior Community Service Employment Program (SCSEP)	185
Phoenix Workforce Connection (PWC) Adult WIA	642
Pathways Out of Poverty	412
AZ Centers for Responsible Fatherhood	144
Phoenix Workforce Connection (PWC) Youth Services	361
Maricopa Workforce Connection (MWC) Youth Services	83
Summer Youth Work Experience Program	0

Total People Served	35956
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VOLUNTEER PROGRAM

Even though Goodwill of Central Arizona prides itself on helping thousands of people financially support their families through the power of work, our Volunteer Program has quietly become one of the organization's biggest success stories.



In June, Tammy Murray, Volunteer Program Manager, traveled to the 2011 Delegate Assembly to be presented with the award and share our story.

Goodwill of Central Arizona planted the seeds for its Volunteer Program in March 2009 when it started leveraging relationships with law enforcement professionals so it could serve and place individuals who needed to earn and complete court-ordered community service hours. The program quickly evolved to include "Goodness of the Heart" volunteers, who dedicate their time towards our mission and eventually working with local high schools on community donation drives.

This effort proved to be extremely beneficial for Goodwill of Central Arizona. The Volunteer Program has placed 4,366 volunteers in non-paid positions throughout the organization as of December 31, 2011. This has amounted to thousands of hours of help in our Retail Stores and Career Centers, allowing Goodwill to focus our dollars on our mission.

As a result of our hard work, dedication and potential for greater contributions in our communities, Goodwill of Central Arizona received the 2011 Goodwill Industries International Volunteer Program award. In June, our contingent traveled to the 2011 Delegate Assembly in Rochester, NY to be presented with the award and share our story.

Goodwill of Central Arizona is grateful for all volunteers who have participated in the program during the last two years. As our Volunteer Program continues to gain momentum, Goodwill of Central Arizona expects that it will play an even more integral role in our Mission to Put People to Work.

VOLUNTEER PROGRAM UPDATE : 2011 YEAR END

	2009	2010	2011	Total
Volunteers Placed	971	1,644	1,751	4,366
Total Hours	21,263	29,684	37,428	88,375
Classification				
Court Ordered	517	1,082	959	2,558
Goodness of Heart	168	555	791	1,514
Unknown	281	19	21	321
Volunteers by Department				
Admin/Occupancy	60	45	56	161
Retail	886	1,516	1,541	3,943
Workforce Development	20	95	174	289
Group Projects			402	402
Donation Drives				
Gaylords		10	147	157
Value to Goodwill		\$5,500	\$73,110	\$78,610



GOODWILL WRAP-UP

11th Annual Evening of Goodwill Raises More Than \$340,000 to Put People to Work

Thanks to the contributions of presenting sponsor and community partner, Midstate Mechanical, along with numerous other Valley businesses, the 11th Annual Evening of Goodwill broke several records including selling out at 600 tickets purchased and reaching more than \$340,000 in gross revenue.

The Denim and Diamonds theme for the 11th Annual Evening of Goodwill encouraged guests to get gussied up in their favorite western wear. This year, Mummy Mountain at Camelback Inn served as a fun and picturesque setting for the event with its small western town look-and-feel surrounded by beautiful mountains and the majestic desert sky.

During the casual yet elegant evening under the stars, guests dined on a scrumptious barbeque meal while mingling and bidding on an array of silent auction items. Live entertainment was provided by Code Blue, the Zipatones, a magician and line dancing lessons.

The highlights of the night occurred when Goodwill recognized its Youth Participant Roberto de Lima, Adult Participant Tyrone Coleman, and Business Partner of the Year JP Morgan Chase. Each are excellent examples of how the generosity of the community and local businesses play a key role in Goodwill's ability to help Arizonans prepare for and find work.

Goodwill of Central Arizona is extremely grateful to the attendees, the community and our business partners for supporting the Evening of Goodwill. Their dedication to our organization allows Goodwill to address our neighbors' increased demand for our human service programs.

Moreover, our Retail Team and customers contributed heavily to the success of the 11th Annual Evening of Goodwill by raising more than \$77,000 for the event through the in-store Change Campaign.

"This event is a true celebration of our program participants' achievements and our growing support from the community and businesses," said Jim Teter, President and CEO of Goodwill of Central Arizona. "We hope everyone looks back on their 11th Annual Evening of Goodwill experience with pride because their generosity is making a difference."

For more information about the event, please visit **EveningOfGoodwillaz.org**.

Save-the date for the 12th Annual Evening of Goodwill scheduled for Saturday, October 13, 2012!



THANK YOU TO OUR MAJOR DONORS & FRIENDS

A&K Electric	Courtney Nelson
Actors Theatre	Cox Charities
ADT Security	Cox Communications & Media
Alphagraphics	Crackerjax
Andy Food	Dale J Carlson, CRPC, AWMA, CMFC
Apollo Group	Dave Eicher Photography
APS	Dolly Steamboat
Arabian Horse Association of Arizona	Don & Charlie's
Arizona Broadway Theatre	Durant's
Arizona Cardinals	E.D. Marshall Jewelers
Arizona Diamondbacks	Elliott Pollack
Arizona Lottery	Enchanted Island at Encanto Park
Arizona Opera	Equity Sign Group
Arizona Science Center	F1 Race Factory
Arizona Soaring Inc.	Fixture Zone
Arizona State University	Forever Living Products
Arizona Sunrays Gymnastics & Dance Center	Fort McDowell Casino
Arthur Murray Dance Studio	Four Seasons Resort
AZ on the Rocks	Fox Restaurant Concepts
AZ Pro Physiques	Fox Sports Arizona
Ballet Arizona	Frank Lloyd Wright's Taliesin West
Bank of America	Gigi's Mind, Body & Soul Day Spa
Banner Health	Goodman & Schwartz Public Affairs
Blue Sky Airport Parking	Grand Canyon Railway
Boeing	Harrison Properties
Broadway Palm Dinner Theatre	Herberger Theater Center
Bumkins Finer Baby Products	Hyatt Regency Phoenix
Camelback Inn	Images by Michael
Casaundra Brown	Imageworks Photography
CBIZ	Impressions Count
Chandler Center for the Arts	InnSuites Hospitality Trust
Cole Wealth Management	Jackie Halleen
Copenhagen Imports, Inc.	Jewel Be Amazed
CopperState Glass & Mirror	Jim & Patti Teter

Joe's Farm Grill
Joes Real BBQ
JPMorgan Chase
Just Breathe Wellness
Kevin & Nancy Cummings
KMLE Country 108
Knoodle Advertising and Public Relations
Leadership Choice
Lovitt & Touché
Macayo's
Mayer Hoffman McCann
Microsoft
Midstate Mechanical
Moda Fina Fine Diamonds & Jewelry
My Sister and Me Florist
Nambe
Office
OfficeMax
Park & Company
PetSmart
Phillips Communications Services
Phoenix Art Museum
Phoenix City Grille
Phoenix Coyotes/Jobing.com Arena
Phoenix International Raceway
Phoenix Suns
Pointe Hilton Tapatio Cliffs Resort
Principal Financial Group
Pueblo Grande Museum
Ralph and Maxine Henig
Rance Hood Gallery
Red Mountain Retail Group
Scottsdale Cultural Council
Scottsdale Fashion Square

Sleep America
Somo Community Restaurant Group, LLC
Sonoran Studios
Southwest Airlines Co
Space
Starfire Golf Club
State Farm
Steve Kedzior
Stinson Morrison Hecker, LLP
Tempe Improv
The Cheesecake Factory
The Heard Museum
The Howley Group
The Keg Steakhouse & Bar
The Mack Company
The Phoenician
Thunderbirds
Tiffany & Co.
Tina Silvernail Designs
TPC Scottsdale
Truly Nolen
US Bank
Valley Youth Theatre
Wal-Mart
Waste Management Phoenix Open
Westworld Paintball Adventures, Inc.
Wildlife World Zoo & Aquarium
Willis
Willmeng Construction
Withey Morris

Every effort has been made to ensure a full and accurate list of donors. If your name was omitted, please accept our apologies and contact Courtney Nelson at 602.535.4039.

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OfficeMax

Kim Bowman
OfficeMax

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Pointe Hilton Hotels Corp.

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Safeway, Inc.

LaArnie Lucas
Safeway, Inc.

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Executive Vice President and Chief Operating Officer

Tanya Perry
Chief Financial Officer

Valerie Brown
Senior Executive Administrator

Neal Goodrich
Chief Information Officer

Jackie Halleen
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Nobumichi Hara
Senior Vice President of Human Capital

Dolan Leveen
Director of Asset Protection

Courtney Nelson
Director of Marketing and Communications

Kim Ryder
Vice President, Real Estate and Commercial Services

Richmond J. Vincent, Jr.
Vice President of Workforce Development

RETAIL LOCATIONS

Retail Locations

Redesign by Goodwill

2115 N. Scottsdale Rd.
Scottsdale, AZ 85257
480-425-8062

Chandler

930 N. Alma School Rd.
Chandler, AZ 85224
480-792-6924

1095 S. Arizona Ave.
Chandler, AZ 85286
480-812-4667

Fountain hills

16716 E. Palisades Blvd.
Fountain Hills, AZ 85268
480-816-9493

Gilbert

868 N. Gilbert Rd.
Gilbert, AZ 85234
480-545-3405

2070 S. Power Rd.
Gilbert, AZ 85206
480-325-2575

1500 W. Warner Rd.
Gilbert, AZ 85233
480-633-0692

Glendale

6161 W. Bell Rd.
Glendale, AZ 85305
602-866-6302

Goodyear

211 N. Litchfield Rd.
Goodyear, AZ 85338
623-932-1990

Mesa

10603 E. Main St.
Apache Junction, AZ 85120
480-354-5920

6120 E. Main St.
Mesa, AZ 85205
480-981-0621

1046 S. Country Club Dr.
Mesa, AZ 85210
480-844-0906

2039 W. Guadalupe Rd.
Mesa, AZ 85202
480-777-3440

3655 E. Southern Ave.
Mesa, AZ 85206
480-218-9770

5263 S. Power Rd.
Mesa, AZ 85212
480-279-0624

106 E. McKellips Rd.
Mesa, AZ 85201
480-835-8900

4422 E. University Dr.
Mesa, AZ 85205
480-832-0012

Peoria

8515 Nw. Grand Ave.
Peoria, AZ 85345
623-487-0830

6750 W. Peoria Ave.
Peoria, AZ 85345
623-486-5012

20713 N. 83rd Ave.
Peoria, AZ 85382
623-825-1247

Phoenix

12001 N. Cave Creek Rd.
Phoenix, AZ 85020
602-331-9527

3202 E. Greenway Rd.
Phoenix, AZ 85053
602-482-0182

1726 W. Camelback Rd.
Phoenix, AZ 85015
602-864-0810

1980 W. Baseline Rd.
Phoenix, AZ 85041
602-276-0488

1911 W. Thunderbird Rd.
Phoenix, AZ 85023
602-993-1059

8921 N. 7th St.
Phoenix, AZ 85020
602-944-1214

3146 E. Thomas Rd.
Phoenix, AZ 85016
602-808-0821

710 E. Union Hills Dr.
Phoenix, AZ 85024
623-780-3026

15633 S. 32nd St.
Phoenix, AZ 85048
480-704-0645

1806 W. Bell Rd.
Phoenix, AZ 85023
602-564-2829

4005 N. 16th St.
Phoenix, AZ 85016
602-279-5870

4220 W. Bethany Home Rd.
Phoenix, AZ 85019
602-973-8530

3343 W. Greenway Rd.
Phoenix, AZ 85053
602-942-1432

1565 W. Happy Valley Rd.
Phoenix, AZ 85085
623-516-8146

3901 E. Thunderbird Rd.
Phoenix, AZ 85032
602-569-9004

Clearance outlet
515 N. 51st Ave.
Phoenix, AZ 85043
602-322-7058

3514 W. Peoria Ave.
Phoenix, AZ 85029
602-942-3830

72929 N. 75th Ave.
Phoenix, AZ 85033
623-846-4900

12010 N. 32nd St.
Phoenix, AZ 85032
602-493-4705

Prescott

319 N. Lee Blvd.
Prescott, AZ 86314
928-708-0286

1375 Iron Springs Rd.
Prescott, AZ 86305
928-443-7349

Scottsdale

8959 E. Indian Bend Rd.
Scottsdale, AZ 85250
480-745-3710

Surprise

12751 W. Bell Rd.
Sun City, AZ 85374
623-583-4012

14063 W. Grand Ave.
Surprise, AZ 85374
623-474-3550

Tempe

3122 S. McClintock Dr.
Tempe, AZ 85282
480-755-4092

805 E. Guadalupe Rd.
Tempe, AZ 85283
480-456-8715

575 W. Warner Rd.
Tempe, AZ 85282
480-893-7575

1290 N. Scottsdale Rd.
Tempe, AZ 85281
480-968-6366

Yuma

1091 S. 4th Ave.
Yuma, AZ 85364
928-329-0173

501 Catalina Dr.
Yuma, AZ 85016
928-344-2976

CAREER CENTERS

West Central Phoenix
1726 W. Camelback Rd.
Phoenix, AZ 85015
602-416-6461

Central Phoenix
4005 N. 16th St.
Phoenix, AZ 85016
602-535-4212

Phoenix Main Campus
417 N. 16th St.
Phoenix, AZ 85006
602-416-6174

Northeast Phoenix
3901 E. Thunderbird Rd.
Phoenix, AZ 85032
602-535-4450

Southwest Phoenix
515 51st Ave.
Phoenix, AZ 85043
602-513-8420

Tempe
805 E. Guadalupe Rd.
Tempe, AZ 85283
480-838-1233

Chandler
930 N. Alma School Rd.
Chandler, AZ 85224
480-792-0758

Peoria
6750 W. Peoria Ave.
Peoria, AZ 85345
623-878-7044

Yuma
1600 S. 4th Ave.
Yuma, AZ 85364
928-783-4190

Mesa
10603 E. Apache Trail
Mesa, AZ 85207
480-380-7597

Goodyear
211 N. Litchfield Rd.
Goodyear, AZ 85338
623-932-1304

Metro
3514 W. Peoria Ave.
Phoenix, AZ 85029
602-535-4422

Mckellips
106 E. Mckellips Rd.
Mesa, AZ 85201
602-535-4466

Pavilions At Talking Stick
8959 E. Indian Bend Rd.
Scottsdale, AZ 85250
602-535-4470

DONATION CENTERS

40th St. & Camelback
3912 E. Camelback Rd.
Phoenix, AZ 85018
602-840-3238

90th St. & Via Linda
8912 E. Via Linda, Suite 120
Scottsdale, AZ 85258
480-661-1282

83rd Ave. & Union Hills
8251 W. Union Hills Dr., Suite 135
Glendale, AZ 85308
602-572-2610

Queen Creek & Alma School
2820 S. Alma School Rd., Suite 16
Chandler, AZ 85286
480-899-3532

Carefree Highway & 48th St.
4815 E. Carefree Hwy., Suite A-114
Phoenix, AZ 85018
480-595-9260

Frank Lloyd Wright & Thompson Peak
14858 N. Frank Lloyd Wright Blvd., #163
Scottsdale, AZ 85260
480-551-4902

Chandler Heights & Gilbert Rd.
4970 S. Gilbert Rd., Suite 1
Chandler, AZ 85249
480-883-8495

Hunt Highway & Gary Rd.
561 E. Hunt Hwy., Suite 105
Queen Creek, AZ 85143
480-987-8219

We Put People to Work!

Goodwill of Central Arizona 2011 Annual Report

Writer/Editor • Tremaine Jasper
Graphic Artist • Andy Perez

Goodwill of Central Arizona is committed to revitalizing lives and communities locally. With your generous material and cash donations we can continue to expand the breadth and depth of our human and employment services – offering education, jobs, hope and sustainability to central Arizonans in need.



For more information about Goodwill or to make a cash donation, please visit goodwillaz.org.

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