

The Official Employee Newsletter of Goodwill of Central & Northern Arizona

# Good Times

GOODWILL 

Sedona Council Members Scott Jablow and Jon Thompson, Goodwill CEO Tim O'Neal, Sedona Mayor Sandy Moriarty, Goodwill Site Leader Jenny Dominique and GWilly celebrate the grand reopening of our Sedona store.

MAY 2017

**GOODWILL CAREER CENTER**

- Hiring Companies
- Resume Help
- Interview Tips

Open To The Public

**GOODWILL**



## TIM TALK

Steve Jobs said, "Great things in business are never done by one person; they're done by a team of people." Over the past few months, you all have proven just how true that is. You have successfully formed a bigger, better Goodwill that has the capacity to change thousands of more lives every year. Since January, you've made it possible for more than 31,000 job seekers to receive assistance. And with the opening of our new Dunlap store and the reopening of our Bullhead City store this month, there will now be 86 Goodwill stores across Arizona where people can shop and donate to help support our mission of fighting unemployment.

None of this would be possible without you. Thank you so much for your hard work and for tackling every challenge and change you face head on. Your flexibility, positivity, and willingness to step up and own your individual roles while coming together as one united Goodwill has been truly amazing to see. I am blown away every day by the talent and potential of this team.

As always, I encourage you to reach me directly at [Tim.Oneal@GoodwillAZ.org](mailto:Tim.Oneal@GoodwillAZ.org) with your thoughts, questions and ideas, and THANK YOU for all that you do every day to make our team great.

## THANK YOU, ADMINISTRATIVE TEAM!

In honor of Administrative Professionals' Day on April 26, we are so proud to give some much-deserved recognition to our outstanding Goodwill Administrative Team.



The 15 members of this team come from different departments across Goodwill, but they are united by a shared commitment: to provide high-level administrative support to division leaders so that they can drive the business forward. This team plays a critical role in creating an environment across Goodwill that reflects our core values and encourages cross-department collaboration and continuous learning.

The impact of their efforts reaches across our entire organization. From our stores and career centers, to the support departments at Beryl that help make it possible for our Retail, WFD and Commercial Maintenance team members to do the amazing work they do, all areas of Team Goodwill benefit from the hard work and dedication of this talented group of administrative professionals. Thank you, Admins!

### PLEASE JOIN US IN RECOGNIZING THE MEMBERS OF OUR ADMINISTRATIVE TEAM:

- Carla Scherf – HR
- Elizabeth Moreno – Executive
- Hilda Carbajal – Asset Protection
- Jennifer Demoney – WFD
- Karen Tachi – Retail
- Kim Morris – Marketing & Communications
- Lauren Nisenbaum – Real Estate
- Marisabel Delgado – IT
- Melissa Williamson – Finance
- Rachelle Durham – Legal & Compliance
- Robin Lami – Northern Arizona
- Rubi Escobar – HR
- Sheila Sanders – Retail
- Sylvia Garza – WFD
- Vicki Johnson – Asset Protection

# Hiring Fest

## HIRING FEST SUCCESS!

Special thanks to our Workforce Development team members who planned and hosted Hiring Fest, and to all of Team Goodwill for your support in making events like these possible. Team Goodwill served 1,387 job seekers during Hiring Fest, and 659 of these folks were new to Goodwill. Ninety employers participated and 15 job offers were made on the spot! Congratulations and thank you, Team Goodwill on a successful event and for all that you do to fight unemployment in our community!

## GOODWILL VOLUNTEER OF THE MONTH: *Rick Rusch*

This April, in honor of National Volunteer Week, we kicked off our new Volunteer of the Month award! We are very pleased to announce our first honoree, Career Center volunteer Rick Rusch. Rick volunteers at our center at 67th Avenue and Peoria and was nominated by not just one, but two staff members: Denise Coulson and Gayle Gerkin. Denise wrote, "Rick is so pleasant and helpful with the job seekers. He is a great example of what a volunteer should be like when joining the team." Gayle expressed that, "Rick's experience with recruiting brings so much to our job seekers, with an added plus as a veteran. Rick is patient and kind and is able to connect with our job seekers at every level."



Rick is retired from a career dedicated to assisting others in career development. He began working with job seekers in 1991 as the Director of Career Services at the American Institute of Trucking. When asked about what he enjoys most about volunteering at Goodwill, he answers that it is the people he works with, both the clients and the staff – "there is so much positive energy" and seeing the joy in a person's face when they have received help. When Rick isn't volunteering, he loves to spend time on his favorite activities: landscaping and photography. We are so grateful to have Rick as a part of our team. Congratulations to our April Volunteer of the Month!

## Good News!

Team Goodwill congratulates **Raul Alva**, Bilingual Career Advisor at the Maximus Career Center, who recently tied the knot with Razhiel Luna (now Alva) on March 18! Raul and Razhiel have known each other since they were in sixth grade and were high school sweethearts. Congratulations, Raul and Razhiel!

Goodwill celebrates **Melissa Samarripa**, Retail Merchandise Processor at Store #186 Goodyear and her daughter, Kali McDowell who is graduating from High School on May 22!

Congratulations to **Dee Skipton**, Lead Employer & Community Relations Partner! Dee was recognized as the Arizona Association for Economic Development's (AAED) Workforce Practitioner of the Year at the AAED's annual Economic Development Distinguished by Excellence (EDDE) Awards!

**Do you have good news to share? We want to hear about it!**

Email [Erica.Reed@GoodwillAZ.org](mailto:Erica.Reed@GoodwillAZ.org) with your good news so that we can share it with the rest of Team Goodwill and celebrate **YOU!**



Special thanks and congratulations to these locations who sent the most recognitions last month!

**TOP 3 RETAIL STORES**

*With Most Recognitions*

**1st Place: #046 – Cotton Store**

**2nd Place: #064 – 91st Ave. Store**

**3rd Place: #058 – Olive Store**

**MILESTONE ANNIVERSARIES**

Congrats to our Goodwill team members who are celebrating milestone anniversaries (5, 10, 15, 20 and 25 years). **Thank you for your service!**

**20 YEARS**

Graciela Montano (Retail Merchandise Processor)

**15 YEARS**

Gary Liss (Site Leader)

**10 YEARS**

Christina Sands (Retail Merchandise Processor) • David Grell (Accounts Receivable Analyst) • Veronica Fuente (Asset Protection District Manager)

**5 YEARS**

Natalie Rodriguez (Site Leader) • Arian Tillman (Area Leader)  
Francisco Valenzuela (Donation Attendant)  
Joey Perez (Operations Leader) • Sean Campbell (Donation Attendant)  
Teresa Lopez (Retail Merchandise Processor)

**EMPLOYEE APPRECIATION Shopping Days**

Our employee appreciation shopping days are back May 19-21! As a Goodwill team member, you can shop at Goodwill any of these days (including your home store, Retail Team Members!), and receive 50% off on all regular donated merchandise and 20% off new goods. Happy Shopping!

*Vote for Goodwill!*

AZFoothills.com has nominated Goodwill for nonprofit of the year! Dozens of other organizations are also nominated and now it's up to the community to decide the winner. The winning nonprofit will receive a \$100,000 media sponsorship package from Arizona Foothills and AZFoothills.com, which will go a long way in promoting our stores and mission services in our community!

Visit [www.arizonafoothillsmagazine.com/nonprofit-of-the-year](http://www.arizonafoothillsmagazine.com/nonprofit-of-the-year) to vote. You can vote once per day and voting ends on May 26!



**GWILLY CASTING CALL!**

Do you have what it takes to be our next GWilly? We're looking for a few employees who have the interest (and the right moves!) to be GWilly, the official mascot of Goodwill of Central and Northern Arizona! If you're interested in auditioning, please email [Nicole.Beaton@GoodwillAZ.org](mailto:Nicole.Beaton@GoodwillAZ.org) by Tuesday, May 23. Auditions will be held at the Beryl office on June 5-6.

Please be aware that if selected, Mascots must be able to arrive at scheduled events on time and be available to attend various community and internal events throughout the year. If selected, Mascots will be compensated for their time but must obtain manager approval. Please reach out to

[Nicole.Beaton@GoodwillAZ.org](mailto:Nicole.Beaton@GoodwillAZ.org) with any questions. We hope to see you at the auditions!



## IT'S GOOD TO KNOW:

# Blaine Jimenez

Learn a few things you might not know about: Blaine Jimenez, Regional Director

### HOW LONG HAVE YOU BEEN WITH GOODWILL?

One Month

### WHAT ROLES HAVE YOU HAD DURING YOUR TIME AT GOODWILL?

My current role of Regional Director.

### HOW WOULD YOU DESCRIBE YOUR ROLE?

My role is that of a facilitator of communication, builder of capability and teacher of the business.

### WHAT'S YOUR FAVORITE THING ABOUT WORKING HERE?

I get to enjoy doing something that I enjoy that is also very worthwhile in the way it contributes to the community.

### IF YOU COULD VISIT ANYWHERE IN THE WORLD, WHERE WOULD YOU GO?

I want to visit New Zealand.

### DO YOU HAVE ANY PETS?

I have four small dogs: Polo, Sammy, Max and Skipper. Three of them are rescues from local shelters.

### WHAT'S YOUR FAVORITE THING TO DO WHEN YOU HAVE NO PLANS?

When I don't feel like doing anything I love to watch movies or binge watch a show I haven't seen yet. When I'm feeling energetic I like to go someplace I've never been before or go visit family in California.

### WHAT WAS THE BEST CONCERT YOU'VE EVER ATTENDED?

When I lived in the Bay Area of California, I went to concerts frequently and have seen some legendary performers. One of my favorite concerts of all time was Van Morrison on stage on the beach in Santa Cruz. One of the best special effects concerts I ever saw was a group called the Tubes. They brought

out about 100 television sets on a song called "TV is King" and used them for video background back in the day when music videos were just becoming popular.

### WHAT ARE YOUR TOP 5 FAVORITE MOVIES?

I have way more than 5 but some of my favorites include "The Replacements," "Galaxy Quest" (my second favorite TV show was "Star Trek"), "The Green Mile," "Guardians of the Galaxy," and "City Slickers."

### WHAT'S THE BEST THING YOU'VE EVER EATEN?

Chocolate.

### WHAT WAS YOUR FAVORITE TELEVISION PROGRAM GROWING UP?

"Johnny Quest."

### IF YOU COULD HAVE DINNER WITH A FICTIONAL CHARACTER, WHO WOULD IT BE?

Hmmm...does Wonder Woman count?

### WHAT'S YOUR FAVORITE PLACE TO VISIT, OR YOUR FAVORITE THING TO DO, IN ARIZONA?

Go to an Arizona Cardinals football game.

### ARE YOU A COLLECTOR OF ANYTHING?

I have a lot of movies, mostly comedy and action/adventure. I used to collect a lot of sports memorabilia but one thing working in thrift has taught me is you can collect almost anything which usually translates to collecting everything.

### LIST 5 GOALS ON YOUR LIVES TO-DO LIST:

They almost all include travel including visiting every football stadium in the NFL, every baseball stadium in the MLB and every

basketball arena in the NBA. I'd also love to visit several college venues for the same sports. I also want to see the Great Wall of China, the Eiffel Tower in France, Niagara Falls, Panama Canal and the Great Falls in Africa.

### NAME 1 THING YOU MISS ABOUT BEING A KID:

The ability to run tirelessly forever...

### WHAT SONG ALWAYS MAKES YOU HAPPY?

I still smile when I hear the song "In the Summertime" by Mungo Jerry but one of my recent favorites is "Happy" by Pharrell Williams. Somewhere in between is "Everybody Wants to Rule the World."

### NAME 1 THING NOT MANY PEOPLE KNOW ABOUT YOU:

I tried to go school when I was 4 by climbing on the bus that stopped in our neighborhood every morning that took all the other kids to school. The bus driver wouldn't take my little brother (3 at the time) but let me go to the school. My mom worked double shifts over night as a waitress and was asleep when I left. My brother went home and told her I went to school today.

### WHAT WAS THE WORST OR MOST UNUSUAL JOB YOU'VE EVER HAD?

In high school I worked the graveyard shift as the janitor at a chemical company that made Stouffers Tenderizer. The rooms I had to clean included machinery so loud you had to wear ear protection just to work in the area, and the smell of the chemicals stuck with me even after coming home and taking a shower.

### ALL-TIME FAVORITE GOODWILL FIND:

A job with Goodwill.

## WHO SHOULD WE GET TO KNOW NEXT?

Email [Erica.Reed@goodwillaz.org](mailto:Erica.Reed@goodwillaz.org) to nominate yourself or one of your co-workers!