

The Official Employee Newsletter of Goodwill of Central & Northern Arizona

Good Times



APRIL 2017



TIM TALK

We are kicking off this month and quarter two as a brand new Goodwill. Our merger is complete, and Team Goodwill is now bigger and better than ever before! This is a very exciting time for our organization. We have an opportunity to provide new and even greater services to the people in our territory, which now includes Maricopa, Yuma, Mohave, Yavapai, Coconino, Navajo, Apache and Clark counties. As one united team, we will make an even greater impact fighting unemployment in Arizona.

If you haven't already done so, please take a moment to read the email I sent out on April 1 (our first official day as the new Goodwill!) or watch the video that is available on the Gazette and on your breakroom TVs. This will give you a better idea of some of the things we'll be working on over the next few months now that the merger is finalized. If you have any questions, comments or ideas that you'd like to share, you can email me any time at Tim.Oneal@goodwillaz.org. I hope you are as excited as I am about the opportunities that lie ahead for Team Goodwill. With all of us working together, there's nothing we can't achieve.

Tim

THANK YOU, TEAM GOODWILL

for showing such awesome team spirit at Town Hall 2017!



THANK YOU!

Congratulations and thank you to Cynthia Sherman, Sun Highsmith and Sherri Hodges who raised the most money in cash donations in 2016, MORE THAN \$31,380 to help support our mission! Way to go, ladies!



What You're Saying on YouEarnedIt: Our Core Values in Action

Check out some of the amazing ways Team Goodwill lived our values this past month!



Maria Watkins recognized
Floyd Thompson

"Thank you for taking us to town hall meeting and all the good stuff you do in store 195."



Shara Hight recognized **Myles Littlejohn, Brandon Christenson, Michael Warden & Daniel Coyaw**

"Wow, such an awesome effort getting those carts onto the trailer. I am always humbled to have such a great team!!"



Stacey Dabe recognized
Deeindra Skipton

"You rock with engaging our community, and bringing in employers and positions for our career center clients!"



Luisa Armijo recognized
Carl Watson

"Mr. Carl Watson, Sir you are a pleasure to work with. Your pace, attitude and personality are great examples of what we need in the stores as a DA. Thank you for your hard work."



Emily Ellis recognized
Doug Faubus

"It took some detective work but you did it. Thank you for fixing the Job Seeker login problem!"

2017 HEART WALK A SUCCESS!

A very special thank you to all of our Goodwill team members, friends and family members who signed up and walked in the American Heart Association Heart Walk on March 18. Team Goodwill surpassed its goal of 200 participants with a record 286 people signed up to walk, and our Goodwill teams raised over \$4,000 to support the American Heart Association! A huge thanks and congratulations to our HR team, Heart & Sole, who had 55 team members and raised the most of any Goodwill team: \$660! Way to go, HR team!



Goodwill Lifestyle Change Award Winners

Please join us in congratulating David Kreger and Cindy Van Sant for their inspiring commitment to making healthy lifestyle changes! To everyone who was nominated or submitted a nomination for this year's Lifestyle Change Award, THANK YOU!

FACT OF FICTION?

When an organization is as large as ours is, rumors and misconceptions can be common. Here are some tips and resources to help clarify some of the most common misunderstandings about Goodwill!

Rumor #1: We are a for-profit company

Rumor #2: We are owned by a CEO named Mark Curran who earns \$2.3 Million a year.

The Facts:

- Goodwill is a 501(c)(3) nonprofit organization. Any claims that we are a for-profit company are totally false.
- We are not owned by anyone. Mark Curran is not the owner of Goodwill because there is no owner of Goodwill. We also don't know who Mark Curran is, or how this rumor got started. To our knowledge, no one named Mark Curran currently works or has ever worked for Goodwill.
- The salary claim is also false. There are no CEOs in the Goodwill network who earn that, and all Goodwill CEO salary information is available to the public and can be found in our IRS 990 forms.

There are also some good online resources that can help clear up some misconceptions about Goodwill.

- **Snopes.Com** - Snopes is a fact-checking website that examines the accuracy of email forwards, urban myths, rumors and articles that circulate on the Internet. Snopes has looked into the claims about Goodwill and other nonprofit CEO salaries and gives facts about why these claims are inaccurate
- **Guidestar.Org** - Guidestar has certified Goodwill with the Guidestar Exchange Seal for our commitment to transparency!
- In 2016, Forbes ranked Goodwill Industries International #10 in its list of the 100 largest U.S. Charities
- Forbes has also recognized Goodwill as one of "America's 20 Most Inspiring Companies."
- In 2016, consumers also ranked Goodwill the #1 brand doing the most good in the world!

All of this information, along with your own knowledge about Goodwill and how you represent the brand, can help clear up some of these rumors and misconceptions about Goodwill!



Special thanks and congratulations to these locations who sent the most recognitions last month!

TOP 3 RETAIL STORES
With Most Recognitions

- 1st Place: #119 – Greenway**
- 2nd Place: #59 – West Camelback**
- 3rd Place: #66 – Thunderbird Square**

MILESTONE ANNIVERSARIES

Congrats to our Goodwill team members who are celebrating milestone anniversaries (5, 10, 15, 20 and 25 years). **Thank you for your service!**

10 YEARS

Bill Najera (Area Leader)

5 YEARS

Rachel Beran (Retail Merchandise Processor) • Mireya Orozco-Davila (Area Leader) • Jakleen Wilson Youkhana (Retail Sales Associate) • Cynthia Sherman (Retail Sales Associate) • Loretta Hoschain (Shift Lead) • Donna Pittman (Retail Merchandise Processor) • Kimberly Powell (Payroll Manager) • Ruby Madrigal (Retail Merchandise Processor)



IT'S GOOD TO KNOW:

Karen Nichols

Learn a few things you might not know about:
Karen Nichols, Senior Career Advisor

HOW LONG HAVE YOU BEEN WITH GOODWILL?

21 months. My anniversary is June 1st.

WHAT ROLES HAVE YOU HAD DURING YOUR TIME AT GOODWILL?

Career Advisor and Sr. Career Advisor.

HOW WOULD YOU DESCRIBE YOUR ROLE?

I work with my ROC team to help 35 – 50 job seekers daily to conduct job searching, resume creation, mock interviews, and application submission. I also have many administrative duties in my position.

WHAT'S YOUR FAVORITE THING ABOUT WORKING HERE?

I love giving people a hand up by offering them hope and encouragement to find the best in themselves and positively move forward to a new day.

IF YOU COULD VISIT ANYWHERE IN THE WORLD, WHERE WOULD YOU GO?

I would take my husband and go to the Fiji Islands. We love white sand beaches, tropical waters, and snorkeling with colorful fish over lush coral gardens.

WHAT'S YOUR FAVORITE THING TO DO WHEN YOU HAVE NO PLANS?

I like to escape the noise of the city and get quiet. I take day trips to the White Tank Mountains to hike, take pictures of cool desert stuff, and write in my journal.

WHAT WAS THE BEST CONCERT YOU'VE EVER ATTENDED?

It was my first outdoor concert. I only paid 10 bucks at the gate to get into a huge field someplace near Long Beach, CA. It was an all day jam session with about 10 bands including Earth, Wind and Fire, The Eagles and Boston (before they ever cut their first albums). It was off the chain!

WHAT ARE YOUR TOP 5 FAVORITE MOVIES?

"Forest Gump," "Avatar" (3D), "Fiddler on the Roof," "The Green Mile," "The Notebook."

WHAT SONG ALWAYS MAKES YOU HAPPY?

Pharrell Williams song "Happy." Just makes you want to get up and dance.

NAME 1 THING NOT MANY PEOPLE KNOW ABOUT YOU:

Back in the day, I lived a life of partying and self-destruction to find peace, love and acceptance. Now I live a life of knowing Jesus and restoration, and I have found peace, love and acceptance.

WHO SHOULD WE GET TO KNOW NEXT?

Email Erica.Reed@goodwillaz.org to nominate yourself or one of your co-workers!

GOOD NEWS? WE WANT TO HEAR IT!

Recently engaged or married? Celebrating a milestone anniversary? Had a baby? Just become a grandparent? Recent graduate? Receiving a special award or honor? We want to hear about your good news! Email Erica.Reed@goodwillaz.org with your Good News so we can share it with the rest of Team Goodwill and celebrate YOU!